

## Pinnacle Express, Inc. Lifetime Warranty Program

**Notice: Personal Information Gathered from Registering Your Everpure System(s)  
will not be made Available to Other Companies**

**Congratulations!** You have purchased the best **Drinking Water System** money can buy. You will be saving hundreds of dollars over the cost of home-delivered bottled water every year. **Your New Everpure System** will provide you with many years of great tasting water delivered through your filter-faucet, water dispenser, ice-maker etc.

**In order to continue to enjoy the benefits of convenient premium quality water in your home, you must maintain your Everpure Drinking Water System per the manufacturer's instructions. This specifically includes the replacement of filter cartridges on at least an annual basis depending on the quality of the local water supply.**

From the date of purchase, your **Everpure** system is covered by a 12 month limited factory warranty (See Manufacturer Warranty). This **Limited Lifetime Warranty Program** is offered to you after the regular warranty expires, whether you are the original owner or the new owner of the system. This extended warranty covers parts only. No labor claims will be honored. To register your Everpure Drinking Water System, please fill out and mail the attached post card.

To assist you in remembering the annual cartridge change, Pinnacle Express will send you an annual reminder notice, which will include the name, address and phone number of your **Everpure** dealer. Should your current dealer be unable to fulfill the terms of this agreement for any reason, an alternate supplier can be authorized to execute this agreement.

By choosing to participate in our Limited Lifetime Warranty Program, you can be assured that your system will be free of defects in materials and workmanship, **and additionally** the replacement cartridges will be free from those same defects for as long as you maintain your system, as described above.

To assure your Pinnacle Express Lifetime Warranty Program does not lapse, you are required to purchase a replacement cartridge from your Everpure dealer annually. **Please keep a copy of your sales receipt as proof of purchase.** Should you need warranty parts for your Everpure Drinking Water System in the future, your sales receipt(s) will confirm that you have met the requirement of regular cartridge replacements.

Our primary objective is to take care of you as one of our valued customers. To assist us in accomplishing this, and to register your Everpure Drinking Water System, please fill out this questionnaire and return this self addressed post card to Pinnacle Express, Inc.

Pinnacle Express, Inc. P.O. Box 1836 Dundee Florida 33838-1836 1-800-292-8374

LHW1800WC-5000-(12-07CMC)

To register your Everpure® Drinking Water System warranty, this questionnaire must be completed in its entirety. **Note: We Do Not Share Your personal Information with other Companies.** Separate and mail only this portion of the warranty form. Keep the balance for your records. Please Print Clearly.

Your Name: \_\_\_\_\_ Date of Purchase: \_\_\_\_\_

Address: \_\_\_\_\_ Apt # \_\_\_\_\_ Date of Installation: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Purchased from (Dealer): \_\_\_\_\_

Telephone No. ( ) \_\_\_\_\_ E-mail Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Age Group: 18-25  26-35  36-45  46-55  56-65  66-75  76+  Installed by: \_\_\_\_\_

Number of people in your household enjoying water from Everpure system: \_\_\_\_\_

Please indicate which System or Systems you have purchased:

**Drinking Water Systems**

H-54 System   
H-104 System   
H-300 System   
H-1200 System

**Special Application Systems**

Dual H-100 System   
Dual H-104 System   
PBS400 System   
SPA400 System   
\*ROM III RO System

**Whole House Systems**

\*T-20 Wholehouse   
\*E-20 Wholehouse

**SYSTEM IS CONNECTED TO (indicate all connections):**

Separate Filter Faucet  Regular kitchen faucet   
Wet Bar  Refrigerator Ice Maker   
Water Chiller Under-Sink  Instant Hot Water Device   
Undercounter Ice Machine  Refrigerator Water Dispenser   
Plumbed in Coffee Maker  Other (Specify) \_\_\_\_\_

\* Not Eligible for Lifetime Warranty Program

**For your records:**

Everpure Drinking Water System Model: \_\_\_\_\_

Date purchased: \_\_\_\_\_

Dealer purchased from: \_\_\_\_\_



**PINNACLE EXPRESS, INC.**

Factory Authorized Everpure Distribution Center  
PO Box 1836  
Dundee, FL 33838  
**800-292-8374**

**FACTORY WARRANTY**

Everpure, Inc. warrants this product to be free of defects in workmanship or material for twelve months after purchase. This is a parts only warranty. Labor claims will not be honored.

This warranty extends only to the original consumer and does not cover products which malfunction due to user neglect or unauthorized modification. This warranty is valid for ROM System only if the system is operated within the following conditions: the feed water going into the TFC Reverse Osmosis Cartridge (B) is chlorine free, water pressure is between 40 and 95 psi, inlet water temperature range is between 40° and 100°F and the TDS content does not exceed 2000 ppm.

To obtain warranty performance, return this product to Pinnacle Express, Inc., transportation or mailing prepaid, with an attached statement giving the date and place of purchase, the nature of the defect and your return address, and if possible, your telephone number. Upon receipt, Pinnacle Express, Inc. will examine your claim. If this warranty applies, at its option, Pinnacle Express, Inc. will either replace or repair this product. Please send all returns or warranty questions to: Pinnacle Express, Inc., PO Box 1836, Dundee, FL 33838 or 800-292-8374.

This warranty is given in lieu of all other warranties expressed or implied, written or oral. No employee, agent, dealer, or other person is authorized to give any warranties on behalf of Everpure, Inc. or Pinnacle Express, Inc.

**Note:** Some states do not allow limitation on how long an implied warranty lasts so the above limitations may not apply to you. Similarly some states do not allow the exclusion or limitation of consequential or incidental damages so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

Proof of purchase must accompany all merchandise returns

Place  
FIRST  
CLASS  
Stamp  
Here

**PINNACLE EXPRESS, INC.**  
**PO BOX 1836**  
**DUNDEE, FL 33838-1836**